Nurses: Are we ready for partnering with the public to drive health system change in Canada?

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Assumptions and Disclaimers

* Nurses
* Partnering
* Public-driven health care

Reflections

* Transitions
* Partnership
* Integration

* LEADERSHIP

Public Perspective

Public Expectations

National Expert Commission (2012)

* **Health care should:**
  * **be centred on what individuals and families need, rather than on how providers and organizations want to function.**
  * **treat the individual as a whole person, part of a family and community, not just a collection of body parts and problems.**

Public Expectations

* **Health care should:**
  * **broaden the health-care system beyond hospitals and other institutions to offer care in the community and at home**
  * **address the social, economic, environmental and Indigenous determinants of health— especially poverty, housing, food insecurity, and social exclusion**

Public Expectations

Health care should:

* **build upon the progress made in Canada to develop public health and population based policies and programs to ensure the greatest possible health outcomes for all Canadians.**
* **ensure all health professionals, including nurses, work to their full scope of practice.**
* **be financed by public health insurance and monitored for effectiveness and efficiency.**

Our Public: As a Resource

* **National Expert Commission(2012) Nanos Polling**
  * **56.5% were interested or somewhat interested in talking to a local team of health professionals to help them take more personal responsibility for their health care needs**
  * **59.6% were interested or somewhat interested in volunteering their time to help find solutions to healthcare issues that affect their community**

Our Public: As a Resource

* **Patient and Family Centered Care (PFCC)**
* **Family Caregivers**
* **Quality Improvement Initiatives**
* **Boards and Committees**
* **Volunteers**

Where to from here?

* ***We, the Commission, come down firmly on the side of a large-scale transformation to care that, above all, is focused on the needs of Canadians and their families; on high functioning teams over solo practices; and on proactive, safe, effective, affordable health promotion and treatment services that are informed by evidence and delivered in timely ways, in communities, and in the places where Canadians live, work, learn and play.***

Framework (IHI Triple Aim)

* **Better Health**
* **Better Care**
* **Better Value**
* **Best Nursing (Better Teams)**

Are we ready to partner?

* **Role of public, patients/clients/residents, families, communities**
* **Socialization and role of health care providers**
* **Health versus health system**
* **Health system issues**
  * **Provider-centric**
  * **Location and type of services**
  * **Use of technology**
  * **Interprofessional teams**

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