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Making a World of Difference

PATIENT & FAMILY CENTRED CARE

THE REAL DEAL: TRANSLATING THE VISION OF PATIENT PARTNERSHIPS INTO ACTION

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Just Imagine…

2012-2015 Strategy

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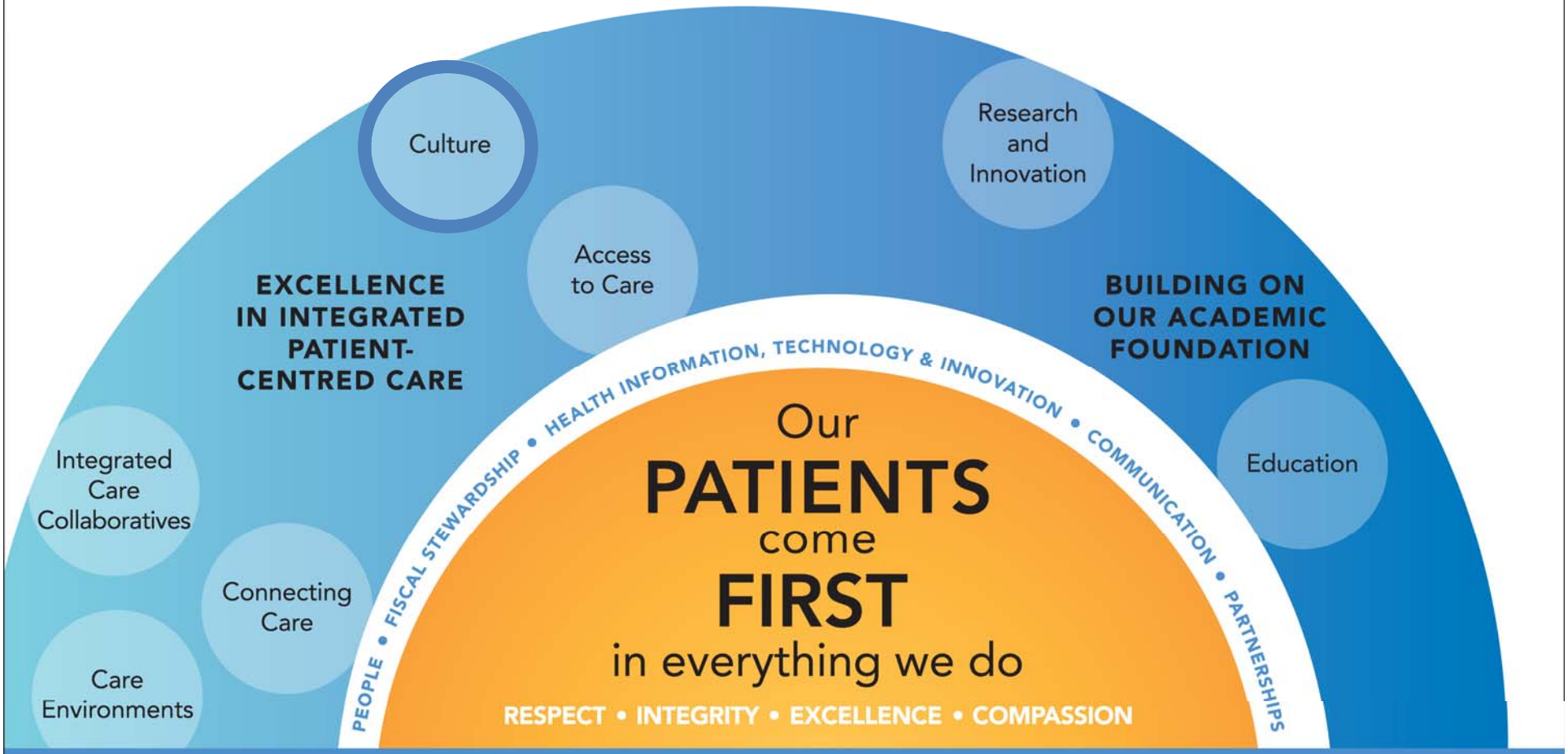
VISION to lead the pursuit of excellence through learning, innovation and partnerships



MISSION Providing exceptional health care to our diverse communities

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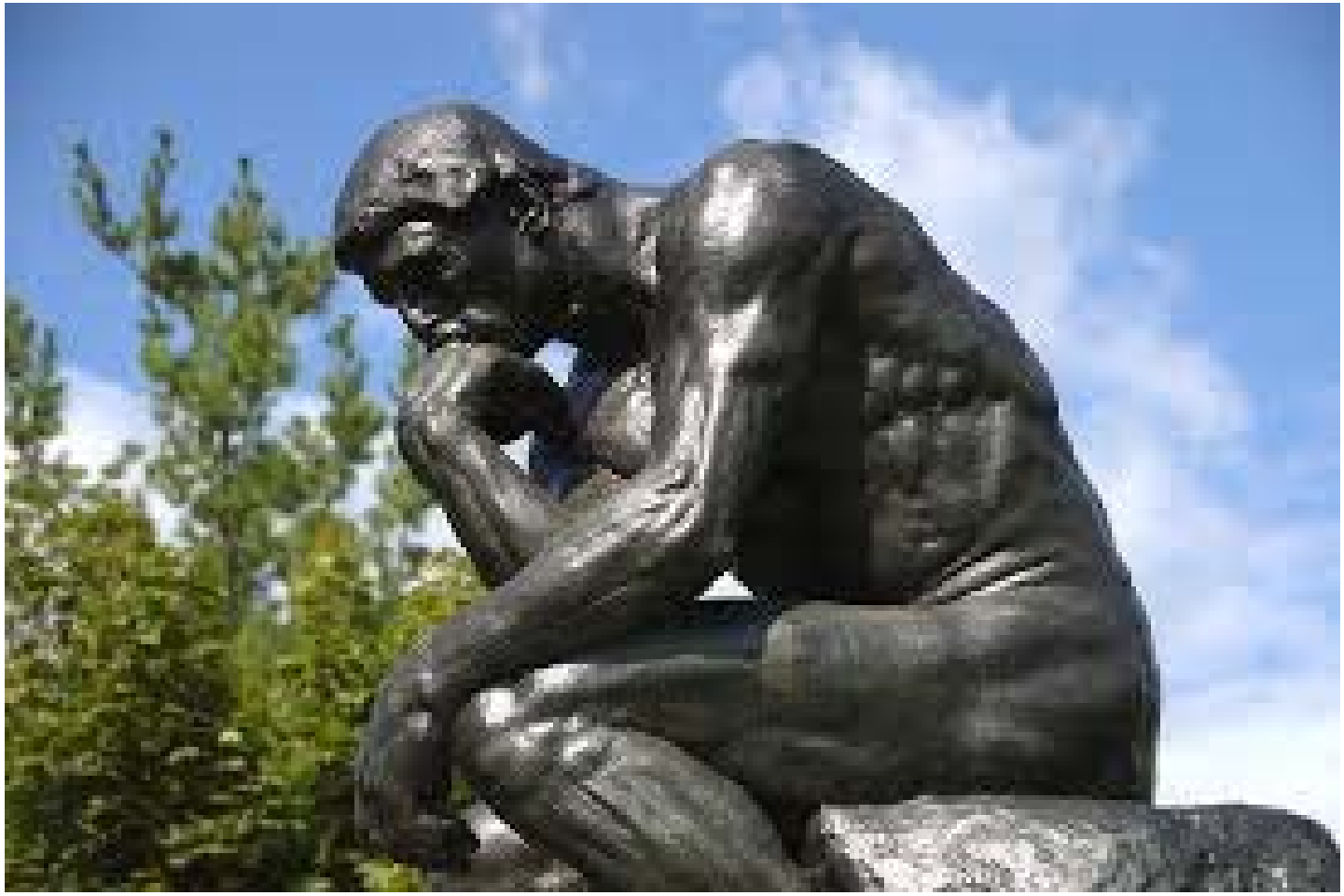

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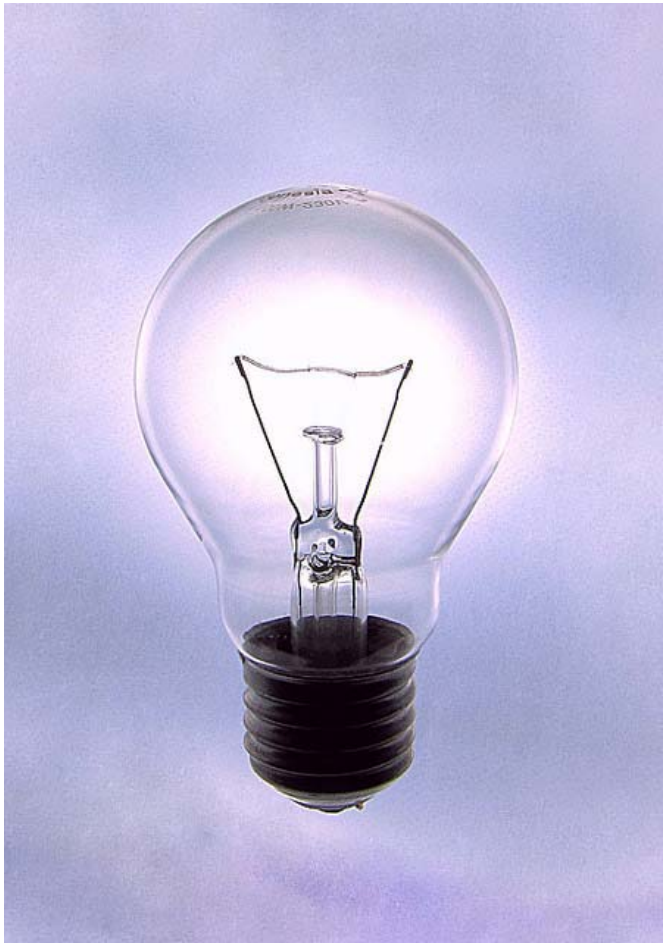
Our Aha moment….



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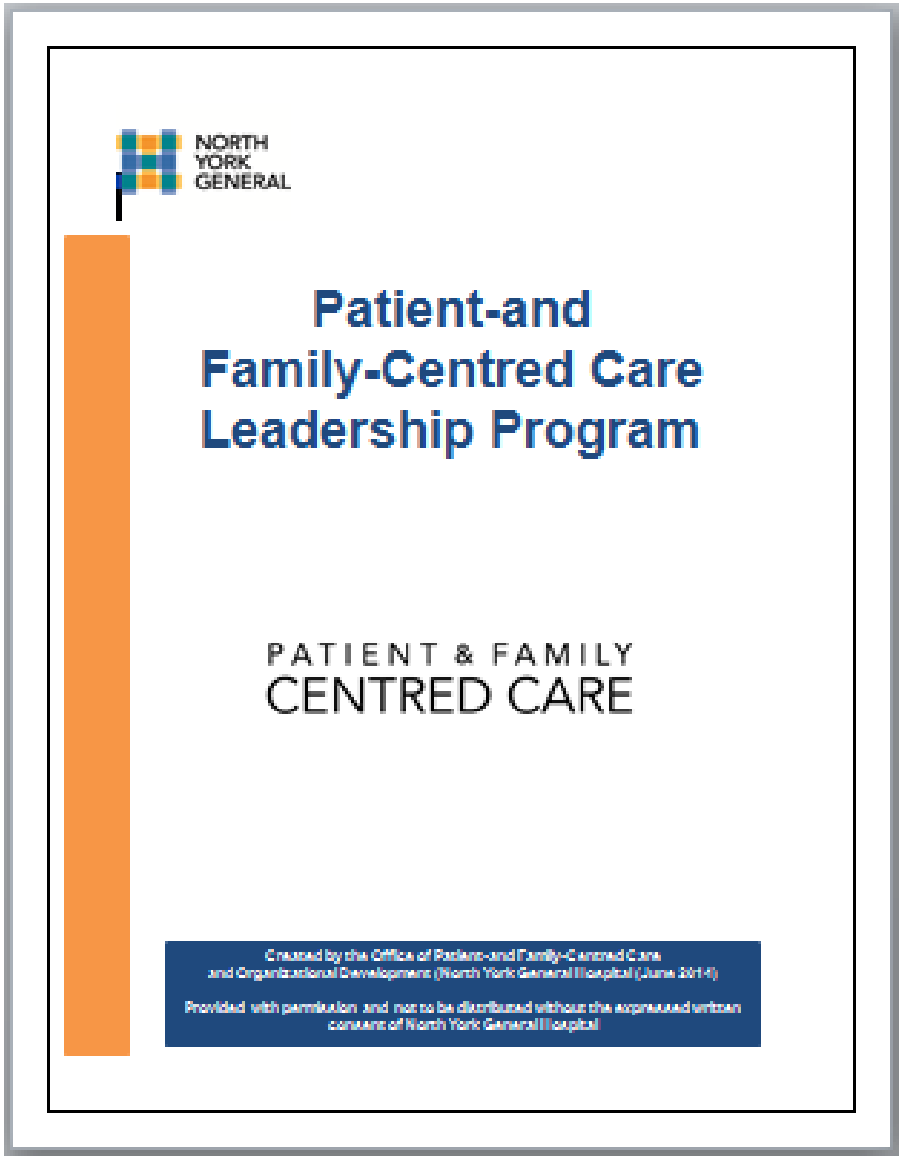

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Patient and Family Centred Care is a Journey…

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Key Ingredients

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https://www.youtube.com/watch?v=FQ-nHwh8wRk&list=PLyz5EN--pjuAzUuGIwHV8YPsP4XXWzLyi&index=2

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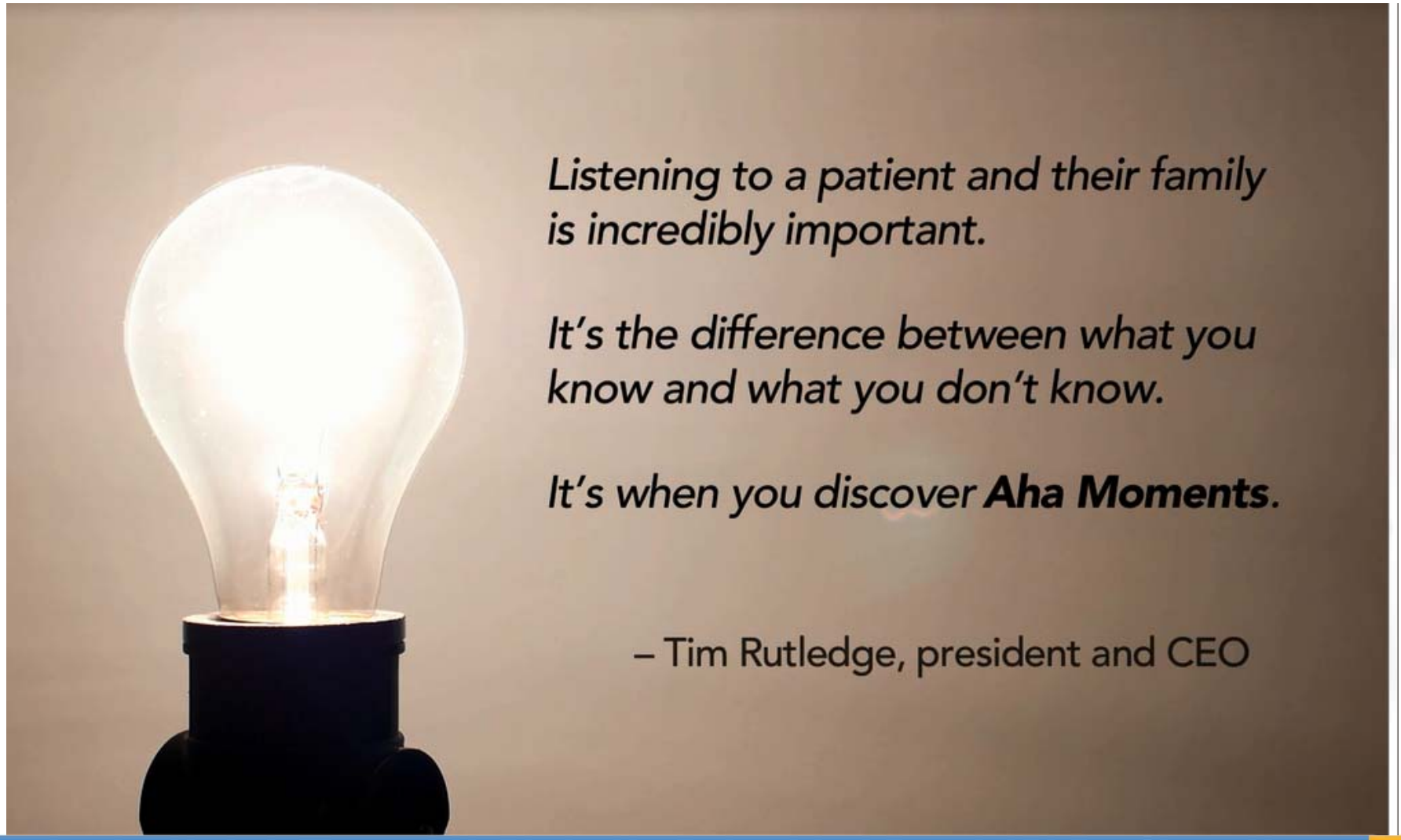

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Thank You